
STRATMOOR NEWS

Stratmoor Hills Water, Sanitation & Fire Protection Districts

Volume 21 Issue 4

April 2019

Sewer Service

This month's newsletter will focus on how the District provides sewer service. Our goal is to always provide safe and reliable sewer services with minimal blockages. There are two major components to providing sewer service; Wastewater Treatment, and Wastewater Collection.

Wastewater Treatment

The Sanitation District has relied on Colorado Springs Utilities to treat our wastewater since 1965. It was reported in the Gazette Telegraph that in July of 1965, a 12-foot wall of flood water almost completely destroyed three of Stratmoor's four sewage treatment plants. Fortunately, Colorado Springs Utilities was able to accept the additional flows from Stratmoor, and to this day, they continue to provide the necessary treatment capacity to serve our customers.



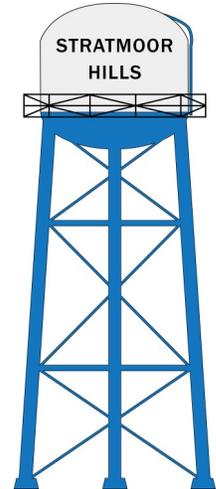
CSU Wastewater Treatment Plant

Wastewater Collection

When sewer collection systems are working properly, they usually go un-noticed. If there are problems, they need to be addressed immediately. To reduce sewer backups and prevent sanitary sewer overflows, staff performs routine maintenance and inspections on the sewer mains located in the street.

The maintenance involves using jet rodding equipment that scours the inside of the sewer mains removing any accumulated debris and sediment. Debris accumulates more quickly in areas where fats, oil and grease are prevalent. The district encourages residents to dispose of these items in the garbage rather than down the drains. **Please note: lift station failures can occur as a result of the increased usage of "biodegradable wipes".** It turns out that these products are not as biodegradable as advertised, and they can lead to blockages in home plumbing, as well as in our system.

Sewer inspections are done by using camera equipment (mounted on a small tractor) capable of traveling up and down the sewer mains. Inspections can identify potential blockages, tree root accumulation, cracks, and broken pipe.



See us on the website at:
stratmoorhillswater.org

No matter where you are digging, **Call 811** at least a few days before you start any digging project.



**Know what's below.
Call before you dig.**

Customer Contact Information

To ensure you receive a call, text or email during outages, shut offs, etc., it is important to keep us updated with current contact numbers and/or email addresses.

Please call the office at 719-576-0311 or you may email Shana at shana@stratmoorhillswater.org with your updated information to ensure you receive important messages.



BILLING SCHEDULE (est.)

Bills Mailed - April 5, 2019

Payments Due - April 15, 2019

Late Notices Mailed - April 16, 2019

Shut Off Payments Due - April 23, 2019

Shut Off Day - April 24, 2019

Meter Read Date - April 30, 2019

If you believe you may be late making your payment, please call us to make arrangements to avoid the \$30.00 delinquent fee.

STRATMOOR HILLS NEIGHBORHOOD ASSOCIATION - <http://www.stratmoorhills.org/contact.php>

SEWER PROBLEMS

If you have problems with your sewer line, please give us a call first so that we can determine if it is your service line or our main line. If it is in your line, we will notify you promptly. If it is our problem, we will take care of it immediately.



**American
Red Cross**

NEWS RELEASE

Contact: Bill Fortune
Communication Specialist
Telephone: (719) 393-2936

For Immediate Release

Making Homes Safer in Stratmoor Hills with Free Smoke Alarms

Community Volunteers are Needed to Install Smoke Alarms

Colorado Springs, CO Thursday, February 28, 2019 — The American Red Cross of Southeastern Colorado is partnering with the Stratmoor Hills Fire Department to make homes safer by installing free smoke alarms.

Saturday, April 6, 2019 volunteers with the Red Cross will team up with the Stratmoor Hills Fire Department and volunteers from the community to install free smoke alarms.

“Our goal will be to make as many homes as safe as possible,” said Heidi Juell, volunteer with the Red Cross in Colorado Springs. “Home fires are our biggest threat and installing smoke alarms will help save lives.”

Event Details:

What: Home Fire Campaign in Stratmoor Hills

When: April 6, 2019 from 9 AM to 2:00 PM

Meeting Place: Stratmoor Hills Fire Department, 2160 B St, Colorado Springs, CO 80906

How Can You Help?

We need volunteers to help with the smoke alarm installations. This will require being outdoors and walking door-to-door. Smoke alarm installation training will be provided at the meeting place at 9 AM at the Fire Station. Volunteers must be 18 or older unless accompanied by an adult.

If you are interested in volunteering to educate people about home fire safety and install free smoke alarms just be at the Fire Station by 9 AM. The more volunteers we have the more homes will be made safer.

If you would like to make an appointment to have our team install smoke alarms in your home, please call: (719) 785-2767. Leave a message and a volunteer will return your call to schedule the appointment.

About the American Red Cross:

The American Red Cross shelters, feeds and provides emotional support to victims of disasters; supplies about 40 percent of the nation's blood; teaches skills that save lives; provides international humanitarian aid; and supports military members and their families. The Red Cross is a not-for-profit organization that depends on volunteers and the generosity of the American public to perform its mission. For more information, please visit redcross.org or visit us on Twitter at [@RedCross](https://twitter.com/RedCross).

Stratmoor News is published monthly by the Stratmoor Hills Water, Fire Protection and Sanitation Districts. For questions, comments, or suggestions, please contact Kirk Medina, at 576-0311. The Stratmoor Hills Water, Fire Protection and Sanitation Districts are governed by an individual, elected Boards of Directors. Currently, the members for each of the three Boards are: Dianne Cooper—Chairperson/President, Tom Wehrkamp—Vice Chairperson/President, Gretchen Kasameyer—Secretary/Treasurer, Joey Sanderson—Director, and Howard Swain—Director.

Board elections are held in May of even-numbered years. Board meetings are held on the third Wednesday of each month beginning at 3:00 p.m. at the Fire Station (2160 “B” Street). Meeting agendas are posted at the Water District office (1811 “B” Street), the Fire Station and at the Stratmoor Elementary School (200 Loomis Avenue). If you would like more information about the Districts, please contact Kirk Medina at the Water and Sanitation Districts at 576-0311 or by e-mail at kirk@stratmoorhillswater.org or Dottie Barrett for the Fire Protection District at 576-1200 or by e-mail at mail@shvfd.com